

SERVICE



BULLETIN

SB #: F204
DATE: JULY 2025
TO: ALL AUTHORIZED FERRIS DEALERS
SUBJECT: UPDATING THE SOFTWARE IN THE
 LCD DISPLAY ON IS6200 MODELS

BRANDS:

- ☐ - ACTION REQUIRED
☐ - IF ENCOUNTERED
☒ - INFORMATION ONLY

Brand	Model Numbers	Serial Number Range	Description
Ferris	5901849, 5901850, 5901851, 5902162, and 5902163	4002445005 and below	IS6200 Series Zero-Turn Riding Mower

DESCRIPTION

Ferris has made a software update for the LCD display on the IS6200 models. This update should be installed on any units you have in stock or any units that come in for any service or repair.

CORRECTIVE PROCEDURE

- Click on the link shown below to get to the file where you can download it onto a USB stick.
 - Use a new or cleared USB stick.
 - Once the file is downloaded, go into your computer downloads where you can drag and drop the file onto the USB stick.
 - Do not download the file more than once. It will change the file name and not allow the update to work. If this happens delete the downloads and start over.
- LINK: [LCD Software Display](#).

WARRANTY:

Warranty coverage of this bulletin coincides with the unit's standard warranty period.

File for warranty reimbursement using e-Claim at www.ThePowerPortal.com. Use the values listed below when filling out the claim. The information in the "Brand" block indicates which tab the claim should be filed under. *Note: File only one unit per claim form.*

Brand	Ferris
Control/Evaluation Number	F204
Customer Experience Category (Symptoms)	Other Product Performance
Product Category	Commercial Equipment
Key Part Identification Category	Service Bulletin
Key Part Identification Code	F204
Condition Code	Special Program
Tech Comments	F204
Pick-Up & Delivery	N/A
Labor Required (1/4 hours):	45 minutes (0.75 hours)
Repair Parts Used	N/A



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Updating IS6200 LCD Display Software

Instructions for Ferris Service Bulletin F204

You can update your display to the latest software by following the steps below:

1. Put the attached file on a blank USB drive.
2. Connect the USB drive to the cable under the dash.
3. Make sure the display is completely off. (not in the 15 minute sleep period, if you don't want to wait the 15 minutes, you can disconnect the display connector and reconnect)
4. Push and hold the right hand button then turn on the key switch.
5. Release button and wait for screen showing the filename and blue arrows to appear.
6. Use a button corresponding to the up and down arrow to locate the correct file on the USB drive.
7. When the correct file is shown on the display, push the button with the corresponding arrow pointing to the right twice.
8. The display will now be loading the software file, wait until the normal RPM, temp, etc. display comes on and you can start the engine or turn off the key.